



## “Protect the Lodge, Protect the Mission”

### DEALING WITH: INTOXICATED PERSON

All members of the lodge have the responsibility to protect the community. Public safety must be a personal and professional commitment of everyone in the alcoholic industry. This can be accomplished by

- preventing patrons from becoming intoxicated, by not serving intoxicated patrons and
- by not allowing intoxicated patrons to leave, drive away from your location

Lodge must commit to preventing the sale of alcohol beverages to underage persons, persons who are intoxicated, and/or - persons habitually addicted to alcohol.

You have the right to refuse service to anyone you do not feel comfortable serving unless that refusal is based upon the individual's constitutionally protected rights (i.e race, creed, color, gender, sexual orientation, religion).

If a patron shows physical or behavioral signs of intoxication, or you are concerned about the number of drinks he or she has consumed, you are legally bound to stop serving alcohol

Sometimes you must cut off a regular, friend, tipper. Never let relationships get in the way. When patrons have had enough they have had enough, regardless of their patronage. If the intoxicated patron companions provide alcohol to the intoxicated patron or allow the intoxicated person to consume their alcohol beverages, it may be necessary to discontinue service to the table.

Whether a patron became intoxicated at your establishment or arrived that way, you should do everything you can to prevent the patron from leaving and becoming a risk to himself/herself. Aside from physically restraining someone, do everything you can to prevent an intoxicated person from driving away

You should never force or throw out an intoxicated person, if you ask them to leave arrange transportation. It is your responsibility to make sure the intoxicated guest is cared for and does not become a risk to himself or herself and others.

Intoxicated person is at greater risk of being victim of sexual assault, committing sexual assault, acts of violence, considering/attempting suicide, engaging in or victim of other crimes such as robberies, homicides



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Your responsibility is to prevent an intoxicated person from driving away from the premise by:

- ask for car keys,
- arrange safe travels with friend, relative, uber.

If the intoxicated person **INSISTS UPON DRIVING** you have **NO CHOICE BUT TO CALL THE POLICE** and provide:

- Name of driver
- Vehicles license
- plate number,
- make/color of vehicle,
- direction intoxicated driver was heading

For your protection and the protection of the lodge, protection of the mission all cases of perceived intoxication must be captured in the **Social Quarters Incident Reporting Log**. Tell the complete story:

- date, time arrived,
- name, contact information of intoxicated person,
- how much served, time cut off,
- your efforts, efforts of others to prevent driving away response of intoxicated person.
- if driving away your call to police, time etc.
- Capture names, phone and statement of all witnesses,