

Official Communication for October 7, 2021

QuickBook Payroll Charges

QBO Payroll Lodges: Due to a glitch for last month's charges for QBO services on your Moose International billing statement, some lodges have experienced charges greater than normal and others experienced charges less than normal; the data has been re-processed and the Finance Department at Moose International will in the next month's billing issue credits and additional charges as each case merits – the adjustments will be listed on the billing statement as "QB Online Sept. Adj." Lodges are to pay the billing statement as presented in September, and receive the proper adjustment in October.

Please do not call the Finance Department, Intuit (QuickBooks) or Moose Member Services regarding the billing errors – the problem has been identified and corrected.

Thanks for your cooperation and we apologize for any inconvenience.